




November 2021

## Medical Policy and Clinical Utilization Management Guidelines Website Instructions

Please note, this communication applies to Healthy Blue + Medicare<sup>SM</sup> (HMO D-SNP) offered by Blue Cross and Blue Shield of North Carolina.

The purpose of this document is to direct Healthy Blue + Medicare providers to the appropriate section of the *Medical Policy* and *Clinical Utilization Management (UM) Guidelines* website in order to find the appropriate documentation that applies to Healthy Blue + Medicare.

The following step-by-step guide gives a quick overview of each section on this website and advises of the two resources that you may find most useful (steps 5 and 6).

Step	Action
1	Use the following link to access the Amerigroup <i>Medical Policy</i> and <i>Clinical (UM) Guidelines</i> website: <a href="https://medpol.providers.amerigroup.com/green-provider/medical-policies-and-clinical-guidelines">https://medpol.providers.amerigroup.com/green-provider/medical-policies-and-clinical-guidelines</a>
2	In the section titled <i>About Medical Policies &amp; Clinical UM Guidelines</i> , you will find information regarding <i>Medical Policies</i> and <i>Clinical UM Guidelines</i> .  <b>Note: Do not</b> use the link titled <i>Amerigroup Approved and Adopted Corporate Clinical UM Guidelines</i> to access <i>Medical Policies</i> and <i>Clinical UM Guidelines</i> . The appropriate resources are outlined below in steps 5 and 6.
3	In the section titled <i>Other Criteria</i> , you will find links to the customizations to MCG Care Guidelines and links to AIM Specialty Health* and IngenioRx, Inc* criteria
4	In the section titled <i>Associated Dates</i> , you find explanations of the <b>Publish Date</b> and <b>Last Review Date</b> that you will find on each <i>Medical Policy</i> and <i>Clinical UM Guidelines</i> .
5	To search for a specific <i>Medical Policy</i> or <i>Clinical UM Guideline</i> , use the <b>Search by keyword of code</b> function at the bottom of the page.  <b>Search by keyword or code</b>  <input type="text" value="Enter keyword or code"/> 

Aim Specialty Health and IngenioRx are an independent company providing some utilization review services for Healthy Blue + Medicare providers on behalf of Blue Cross and Blue Shield of North Carolina.

<https://www.bluecrossnc.com/providers/blue-medicare-providers/healthy-blue-medicare>

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Blue Cross and Blue Shield of North Carolina  
Healthy Blue + Medicare (HMO D-SNP)  
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<b>6</b>	<p>If you prefer to review the full list of active <i>Medical Policies</i> and <i>Clinical UM Guidelines</i>, please use the following link: <a href="https://medpol.providers.amerigroup.com/green-provider/medical-policies-and-clinical-guidelines-full-list">https://medpol.providers.amerigroup.com/green-provider/medical-policies-and-clinical-guidelines-full-list</a></p> <p>This link can also be accessed by selecting <b>Full List Page</b> at the bottom of the page located under the search bar.</p> <p>To see a list of all Medical Policies and Clinical UM Guidelines, visit our <a href="#">Full List page</a>.</p>
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